

12 QUESTIONS TO ASK ABOUT AI SCRIBES *BEFORE YOU BUY*

AI scribes promise efficient, accurate, and secure EMR charting and look impressive in demo environments. But how can you know they will benefit you and your patients? Before you commit, ask the following questions.



SPEED: Will It Actually Save Time?

1. Do I have to wait until the visit ends to see results?

What to Look For: **Real-time results you can review while the patient is still with you.**

2. Where do findings appear, and how do I edit them?

What to Look For: **A scribe that inserts notes directly into the chart.**



INTEGRATION: Will It Work the Way You Work?

4. If it creates free text instead of discrete findings, what do I lose?

What to Look For: **A scribe that parses conversations into discrete findings automatically.**

3. Does it use my knowledge base and match my existing findings?

What to Look For: **A scribe that integrates your custom knowledge base.**

5. Does it work with my defaults?

What to Look For: **A scribe that recognizes and applies your default findings.**

6. How does it handle existing patients? Will it create duplicates?

What to Look For: **A scribe with two-way chart integration to read, write, and edit notes.**



SECURITY: Who Are You Really Working With?

7. How does this company access my EHR data?

What to Look For: **A scribe with deep specialty healthcare knowledge and secure data standards.**

8. What happens to the audio recordings and transcripts?

What to Look For: **A scribe with data, voice, and transcript governance you can trust.**

9. How does it track patient consent?

What to Look For: **A scribe that protects you and your patients now and as regulations evolve.**



PROOF: Can They Back it Up?

10. Can I take the mic and test it myself during the demo?

What to Look For: **A scribe that is built for real clinical environments rather than demo environments.**

11. Can I talk to an ophthalmologist who is using it right now?

What to Look For: **A scribe with proven and trusted references in ophthalmology.**

12. If they offer coding or orders, ask: How good is the documentation it is based on?

What to Look For: **Focus on the foundation first. The bells and whistles mean nothing if the core does not work.**



AI THE BOTTOM LINE

The wrong AI Scribe costs you twice and all are NOT the same. Education and preparation will help you select the optimal AI scribe for your practice.