

“With Nextech, I don't have to spend time looking for last exams and clicking different things. I can just talk to the patient rather than spending that time trying to do my chart.”



Dr. Arianna Kosakowski
The Eye Center

When the team at The Eye Center in Massachusetts was researching EHR and practice management software, they had specific needs on the clinical and administrative sides. The solution had to be the right fit for their entire practice. Their search led them to Nextech.

“Our doctors are very progressive, and our clinical team is happy with Nextech,” said Tracy Kenniff, practice administrator. “From the administrative standpoint, **we were impressed by the PM system’s full range of capabilities**, having patients check in online, making payments, and more.”

Practice Manager Cheri Wheeler said the center’s founder, Dr. Pierre Alfred, typically sees around 50 patients a day. So, they needed a system that could support the clinical team’s high patient volumes. With Nextech, the center has increased the amount of patients seen on a daily basis along with the right type of patients to maximize the providers.

“From what I experience every day, **Nextech facilitates a smooth flow of patients**. The clinical team is able to get through the patient’s history of present illness and other consultative requirements very quickly,” Wheeler said.

Streamlining the patient check-in process was a priority for The Eye Center. Nextech helped them decrease patient check-in time an estimated 30%.

“When we first started, getting paperwork signed and scanned for a new patient could take 10 minutes,” Wheeler said. **“Patient check-in has definitely gotten shorter with Nextech.** It doesn’t take more than 7 minutes, and we’re trying to get it even faster with more forms and consents available electronically.”

Dr. Arianna Kosakowski is one of the newest members of the clinical team. She appreciates the intuitive way Nextech has simplified charting.

“This has been the easiest EHR to get the hang of,” Kosakowski said. “Everything is just on one sheet. It’s not a bunch of clicking around or trying to find different things.”