

EHR/PM Vendor Essentials Comparison Sheet

Choosing the right vendor is a big decision and essential to how successful you can be. Use this comparison sheet to ensure you'll be partnering with a team that delivers features and support to satisfy your practice's specific needs.

	Vendor 1:	Vendor 2:	Vendor 3:
IT			
☐ Is it a reliable hosted data company?			
☐ Is it cloud-based?			
☐ Is there a charge for software updates?			
\Box Do you have to install your own software updates?	• • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • •	
\Box Is the company's development focus on ophthalmology?		0 0 0 1 0 0 0	
\Box Does it look the same whether I am on a mobile device or desktop?			
☐ Is the support U.Sbased?			
\square Can I run workflow reports to increase staff efficiency?	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	
☐ Do they offer an analytics platform?	0 0 1 1 0 0	0 0 1 1 1 0	
☐ Are you committed to data security and have you completed a successful examination under an independent audit?			
Clinical Department			
☐ Does it save preferences based on the user logged in?			
☐ Does the system auto-save?	•	•	•
☐ Does the platform have robust defaults?			
\Box Can I have different letter templates (e.g., referring, diabetic, PCP letters)?			
☐ Can I customize my preferences on the fly?			
☐ Does the system accommodate multi-specialty providers?	•	•	•
☐ Is there clinical intelligence built in?	0 0 0 1 1	0 0 0 1 0 0 0	
\Box Can you make edits to all sections without having to contact support?			
☐ Does the system have subspecialty flow sheets?			
☐ Can I customize drop downs?	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	
☐ Is un-signing a chart possible?			
☐ Can I consent on any device?		•	
☐ What is your retention rate?			



EHR/PM Vendor Essentials Comparison Sheet (CONTINUED)

	Vendor 1:	Vendor 2:	Vendor 3:
Compliance			
☐ Is it integrated with the IRIS registry?		• · · · · · · · · · · · · · · · · · · ·	
☐ Does it calculate performance rate on measure based on documentation in the chart?			
☐ Can I see MIPS status in real time?			
\Box Do I have to run a report for MIPS status or does it alert me during the patient visit?			
Billing/Administrative			
☐ Can my patients schedule online?			
☐ Does the recommended follow up suggest times to the checkout desk for easy checkout/scheduling?			
☐ Is there a patient estimator tool?			
\Box Do you have analytics to easily track KPIs and provide insights into the health of my practice?			
\Box Are there integrated appointment reminders (call, email, text)?			
☐ Does the system have worklists for staff to easily manage day-to-day operations?			
\Box Is there a dashboard to prioritize and see all my daily tasks I need to do?			
\square Can I customize claim edits and scrubbing within the software?			
☐ Is real-time eligibility integrated?		* * * * * * * * * * * * *	
☐ Does the system have an educational tool to walk me through newly released features or assist new staff?			
\Box Can I have multiple tabs open in different areas of the platform?			
☐ Do you have integrated credit card processing into the PM to automate reconciliation?			
☐ Can the system easily handle accepting patient payments at one time by cash, credit card, and/or check?			
\square Can I have different scheduling templates for providers?			